# THE LAKER





Our website has undergone a complete transformation to offer you a more streamlined and user-friendly experience.

Explore our updated features designed to provide you with quick access to services, improved navigation, and an overall better member experience. Visit us today and discover how we are evolving to meet your needs while still being your trusted financial partner.

01/06

## **Top News**

75

Website Launch: Introducing Our Updated Website

Fraud Tips

(75)

Team Great Lakes Community Involvement





## **Secure Tips**

In the digital age, safeguarding passwords is vital. Create strong, unique passwords with a mix of characters, avoid common information, and use a trusted password manager for secure storage. Enable two-factor authentication for added security.

#### Don't be Fooled by Check Scams

Never give out your online banking or payment app information. Scammers are always looking to prey upon people. There are many variations of check scams below is an example of a commonly used ploy.

They will tell you they will deposit money into your account if you agree to send part of the money back to them. Sounds easy right? To complete this transaction, you must give them your credit union account details. The scammer then deposits a check using RDC (or Mobile Check Deposit). Then you transfer part of the money back to the scammer and keep the rest. In some cases, scammers acquire your payment app information (Cash App/Venmo) and transfer ALL of the funds to themselves immediately. When the credit union attempts to collect the funds, the check comes back fake, and you are responsible for the amount of the check and the returned check fee.

#### A Rise in Mobile Check Fraud



If an offer sounds too good to be true, it is. Do not put your yourself at risk. Please safeguard your information.

# 02/06

#### TICKET SALES U.P. STATE FAIR

Staff volunteered at the main ticket booth again this year at the U.P. State Fair. Fairgoers were welcomed with a familiar friendly face. We look forward to this volunteer opportunity all year.

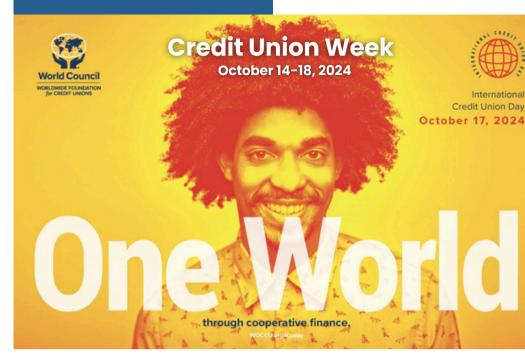




03/06

#### **16TH ANNUAL END THE SILENCE WALK**

End the Silence Walk for Suicide Prevention, raises awareness about mental health and suicide prevention. This event shows commitment to fostering a supportive environment and breaking the stigma around mental health. Participants walk with survivors, advocates, and allies, emphasizing the message that no one should face their struggles alone.



Treats and refreshments all week

Cash giveaways and prizes

Enter once per day, everyday

Complimentary antifraud information

Kids gourd decorating contest with cash prize

#### Trust & Will

Creating a trust or will is vital for estate planning, ensuring assets are managed and distributed as intended. A will clearly outlines asset allocation postdeath, preventing disputes and providing peace of mind. A trust offers flexibility, allowing for conditional distributions, reducing estate taxes, and avoiding probate. Both tools protect your estate and beneficiaries, preserving your legacy. Visit our website for more information on this affordable service.



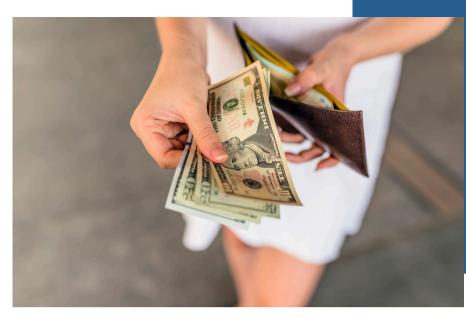
04/06

#### **Scholarships**



Trade and academic scholarships now available. GLFFCU offers support for vocational training, technical certifications, and traditional degrees. Applicants should check eligibility criteria and deadlines.

## **Get Paid Early!**



Unlock early ACH benefits to access pending deposits faster, enhancing your financial control and flexibility. Say goodbye to traditional banking delays. Contact our staff to learn how early ACH can work for you and maximize your financial opportunities!

#### **Employee of the Quarter**



# Escanaba Teller LINDSAY ERICKSON

I became part of the Great Lakes Credit Union family in 2015. I am an Escanaba teller, (though I do bless the Gladstone branch every once in a while with my presence. ) I am also the purchasing agent for both locations. I am grateful for the wonderful coworkers, both past and present, that make this place an enjoyable work environment, and for the awesome members I get to see on a regular basis. Thank you for this recognition!

# 05/06

## **Hours of Operation**

Escanaba Lobby: Monday-Friday 8:30-5:00 Saturday 8:30-12:00 Escanaba Drive Thru: Monday-Thursday 8:30-5:30 Friday 8:30-6:00 Saturday 8:30-12:00 Gladstone Lobby: Monday-Friday 9:00-5:00 Saturday-Closed Gladstone Drive Thru: Monday -Thursday 8:30-5:30 Friday 8:30-6:00 Saturday 8:30-12:00

#### Contact

General Inquiries 906-786-4623 Bookkeeping 906-786-9795 Collections 906-786-4697 Marketing 906-789-5963

#### Loans

Della Gatien 906-428-6830 Lynn Deneau 906-786-9798 Amber Vallier 906-786-2293 Heavenlee Royer 906-786-4125 **Mortgages NMLS ID 410637** Tonia Thull NMLS ID 1911238 906-789-7698 Rose Headington NMLS ID 411129 906-786-0977

### **Important Numbers**

Toll Free Number 1-800-860-1819 Debit Card Customer Service 1-855-333-1124 Visa Credit Card Activation 1-800-543-5073 Report Lost/Stolen Visa Credit Cards 1-800-325-3678 Audio Response Teller 1-833-440-4240

06/06

## Closed

Monday October 14, 2024 Thursday November 28, 2024 Tuesday December 24, 2024 at Noon Wednesday December 25, 2024



**GREAT LAKES FIRST** FEDERAL CREDIT UNION Escanaba. Gladstone. www.glffcu.com